

# Position Vacancy Announcement



U.S. Consulate General, Ciudad Juarez

NO: 11/12

OPEN TO: ALL INTERESTED U.S. CITIZEN CANDIDATES

POSITION: **A50-555 COMPUTER ASSISTANT FSN-8; FP-6\***

OPENING DATE: MARCH 17, 2011

CLOSING DATE: MARCH 31, 2011

WORK HOURS: Full time; 40 hours/week

SALARY: \*Not-Ordinarily Resident (NOR): Starting Salary and Position Grade FP-6\* to be confirmed by Washington.

Ordinarily Resident (OR): \$271,821.12 pesos per year (FSN-8 starting salary)

*(NOTE: ALL ORDINARILY RESIDENT APPLICANTS MUST OBTAIN THE REQUIRED WORK PERMIT AND/OR MUST HAVE THE APPROPRIATE RESIDENCY PERMIT TO BE ELIGIBLE FOR CONSIDERATION.)*

\*EFMs AND MOHs MUST HAVE AT LEAST SIX MONTHS REMAINING AT POST IF THEY HAVE A CURRENT CLEARANCE, BUT ONE YEAR AT POST IF NOT.

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**The U.S. Consulate General in Ciudad Juarez is seeking one individual for the position of  
Computer Assistant in the Information Management Office (IMO).**

## BASIC FUNCTION OF POSITION

The incumbent reports directly to the Information System Manager. Provides LAN administration, maintenance, and help desk support to the State Department systems. The incumbent assists the Information Programs Officer (IPO) with troubleshooting all the electronics equipment connected to the communications equipment. The incumbent assists in configuring and installing workstations and back-up servers. The incumbent is responsible for configuring, maintaining, and assigning other communication devices to officers. The incumbent is the point of contact on the messaging systems maintenance and administration.

## QUALIFICATIONS

Note: All applicants must address each selection criterion detailed below with specific and comprehensive information supporting each criterion.

- Completion of High School and computer equivalent certification (Microsoft, Cisco, etc) are required.
- Four years of progressively responsible technical experience in computer operations, computer maintenance, programming or systems analysis that demonstrates a broad understanding of information Technology are required.
- Level IV (fluent) English and Spanish are required. (Please see section "To Apply" on pg. 2 for test instructions.)
- Must have knowledge of computer hardware, such as PC workstations (Fat- and Thin-client), servers, switches and routers.
- Must be able to identify, analyze and resolve complex problems without supervision.

## SELECTION PROCESS

When equally qualified, U.S. Citizen Eligible Family Members (AEFMs) and U.S. Veterans will be given preference. Therefore, it is essential that the candidate address the required qualifications above in the application.

**ALL APPLICANTS MUST PASS A RIGOROUS SECURITY CERTIFICATION PROCESS**

#### **ADDITIONAL SELECTION CRITERIA**

- Management will consider nepotism/conflict of interest, budget, and residency status in determining successful Candidacy.
- Currently employed US Citizen EFMs who hold a FMA appointment are ineligible to apply for advertised positions within the first 90 calendar days of their employment.
- Currently employed NORs hired under a Personal Services Agreement (PSA) are ineligible to apply for advertised positions within the first 90 calendar days of their employment, unless currently hired into a position with a When Actually Employed (WAE) work schedule.
- All Locally Employed Staff (LES) who have less than one year working in a position are not eligible to apply.
- In adherence to the recent guidance from the government of Mexican (GOM) to comply with the Mexican Nationality Law, all Mexican-American dual nationals need to be aware that they will be recognized as Mexican nationals by the GOM. Dual nationals are hereby advised that this may affect their application for employment as well as their application for security clearance. Until further guidance is received from the Legal Office of the State Department, EFMs will continue to be hired under the American Pay Plan; however, should the new policy be implemented, their appointment may change to the Local Compensation Plan.

#### **TO APPLY**

Interested applicants for this position must submit the following or the application WILL NOT BE CONSIDERED:

- Review the complete Vacancy announcement at: <http://ciudadjuarez.usconsulate.gov>
- Application for U.S. Federal Employment (Universal Employment Application UEA DS-174); or
- A current resume or curriculum vitae that provides the same information as an DS-174; plus
- Candidates who claim U.S. Veterans preference must provide a copy of their Form DD-214 with their application.
- Other documentation (e.g., high school diploma, essays, certificates, awards) that addresses the qualification requirements of the position as listed above.
- Test score of English Language TOEIC or TOEFL, for non-native speaker (cost is the applicant's responsibility).
- TOEIC, Interlingua, Ave. Tecnológico # 2230, Ciudad Juarez, Chih. Tel. 656-146-7500. Attn. Liliana Carrillo.
- The scores for level IV (fluent) are: TOEFL IBT 106+; TOEFL ITP 620+; TOEIC 850+.
- Copy of Typing test results (test may be taken at: [www.typingtest.com](http://www.typingtest.com))

#### **SUBMIT APPLICATION TO**

American Consulate General /Human Resources Office  
Paseo de la Victoria # 3650  
Ciudad Juarez, Chihuahua 32543  
Tel: 656-227-3000 ext 3146  
FAX: 656-613-0757  
E-mail: [cdjhr@state.gov](mailto:cdjhr@state.gov)

#### **DEFINITIONS**

**1. AEFM: A type of EFM that is eligible for direct hire employment on either a Family Member Appointment (FMA) or Temporary Appointment (TEMP) provided s/he meets all of the following criteria:**

- US Citizen;
- Spouse or child who is at least age 18;
- Listed on the travel orders of a Foreign or Civil Service or uniformed service member permanently assigned to or stationed at a US Foreign Service post or establishment abroad with a USG agency that is under COM authority;
- Is resident at the sponsoring employee's or uniform service member's post of assignment abroad, approved safe haven abroad, or alternate safe haven abroad; and
- Does not receive a USG annuity of pension based on a career in the US Civil, Foreign, or uniform services.

**2. EFM: Family Members at least age 18 listed on the travel orders of a Foreign or Civil Service or uniformed service member permanently assigned to or stationed at a US Foreign Service post or establishment abroad with a USG agency that is under COM authority who do not meet the definition of AEFM above.**

**3. MOH: Someone who: 1) has accompanied, but is not/not on the travel orders of a U.S. citizen Foreign or Civil Service employee or uniform service member permanently assigned to or stationed at a U.S. Foreign service post or establishment abroad; 2) has been declared by the sponsoring employee to the Chief of Mission as part of his/her household; and 3) resides at post with the sponsoring employee.**

**4. OR: A citizen of the host country or a citizen of another country who has shifted the main residency focus to the host country and has the required work and/or residency permits for employment in country.**

**5. NOR: Typically NORs are US Citizen EFMs and EFMs of FS, GS, and uniform service members who are eligible for employment under an American USG pay plan, on the travel orders and under Chief of Mission authority, or other personnel having diplomatic privileges and immunities.**

CLOSING DATE FOR THIS POSITION: MARCH 31, 2011

The US Mission in Mexico provides equal opportunity and fair and equitable treatment in employment to all people without regard to race, color, religion, sex, national origin, age, disability, political affiliation, marital status, or sexual orientation. The Department of State also strives to achieve equal employment opportunity in all personnel operations through continuing diversity enhancement programs.

The EEO complaint procedure is not available to individuals who believe they have been denied equal opportunity based upon marital status or political affiliation. Individuals with such complaints should avail themselves of the appropriate grievance procedures, remedies for prohibited personnel practices, and/or courts for relief.

Drafter: SVillarreal  
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